

## Patient Information Sheet – Interview – BNSSG

### Acceptability and feasibility of electronic vending machines for delivering HIV self-testing and STI self-sampling kits: a mixed methods study

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**You have used a sexual health testing vending machine and we would like to find out more about your experiences of using one.**

In this study we will use information from you. We will only use information we need for the research study. We will let very few people know your details, and only if they really need it for the study. Everyone involved in this study will keep your data safe and secure. We will also follow all privacy rules.

At the end of the study, we will save some of the data in case we need to check it and for future research. We will make sure no-one can work out who you are from the reports we write. This information pack tells you more about this.

#### **Why is this study being done?**

You are invited to take part in an interview for a research study about the use of a vending machine to deliver HIV and STI tests in the community. Before you decide whether to take part, it is important for you to understand why the project is being done and what it will involve. Please take the time to read the following information carefully and feel free to discuss your participation with your family and friends if you wish. Please ask a member of the research team if anything is unclear or you would like more information.

#### **What is the study aim?**

Effective treatments for HIV and STIs are available. We are using vending machines to deliver HIV and STI test kits in five locations in Brighton and Hove and four locations in Bristol, North Somerset and South Gloucestershire to understand if they support people to access testing. The study aims to understand how many kits are taken from vending machines and are then sent to a laboratory, who gets testing kits from the vending machines and the acceptability and practicality of using vending machines to dispense HIV self-testing kits in the community.

#### **Who can participate?**

Anyone over the age of 16 years, who has worked in a venue with an sexual health testing vending machine installed is invited to interview. It is up to you to decide whether to take part.

#### **What is involved?**

This will involve a 30-minute interview regarding your experience of the machine and test kits. There are no right or wrong answers - it's your experiences and views we are interested in. Answers will be anonymous and securely stored. We will not link your name or any identifiable information to your responses and keep all information safe and secure. The audio from the interview will be recorded so we can accurately recall what you have said. We will store the audio file in a secure and anonymous way. Answers will be transcribed by an external service, but all information is anonymous, and we will not link your name or any identifiable information to your responses.

### **Do I have to take part?**

No. It's up to you. Whether you decide to take part or not will not affect your care through the NHS. Completing the interview is voluntary and you can stop at any time. If the questions are upsetting or if you have any concerns, please ask us. If these concerns persist, please contact your healthcare provider/GP.

### **How will we use information about you?**

We will need to use information from you for this research project. This information will include your:

- Age
- Gender
- Ethnicity
- Sexual orientation
- Contact details
- Additionally, it will involve discussions about previous experiences with HIV and STI testing, the role of HIV self-tests, the use of vending machines and experience using the machine.

Recordings and transcripts will be anonymised by allocating a number to each participant in order to track their responses. Data will be exported for analysis in a password protected file and laptop that only the research team will have access to. People will use this information to do the research or to check your records to make sure that the research is being done properly. People who do not need to know who you are will not be able to see your contact details. We will keep all information about you safe and secure. Once we have finished the study, we will keep some of the data so we can check the results. Personal data will be held for a maximum of six months and research data will be kept for ten years. Data will be shared with sponsor representatives who may see it in identifiable forms for data monitoring purposes. We will deposit anonymous questionnaire data and interview transcripts in the University of Bristol Data Repository where it will be made available to other researchers. All requests for access to the data will be assessed by the University of Bristol Data Access Committee to review whether they are authentic research requests.

### **Will my taking part in this study be kept confidential?**

Yes. The information you give us will be kept confidential. When processing and storing information, we will comply with the Data Protection Act 2018 to protect your confidentiality. We will only use your phone number or email and no other personal identifying information to conduct the study. We will follow all privacy rules. By agreeing to take part in this research, you will be agreeing to your information being seen only by the study team. Everybody who works with your information agrees to hold it in confidence.

**Confidentiality may be broken if it is felt that there might be an issue regarding risk to yourself and/ or others. In this situation, the identity of the participant would be shared with the chief investigator who would decide on the relevant course of action in line with University of Sussex policies and procedures.**

### **What will happen to the results of the research study?**

When we have collected all the results for this study, we will analyse them and then publish and present the results. Direct quotes may be used but these will not have your name, or any other identifiable information attached. You will not be identified in any publication or presentation.

### **What are the possible benefits of taking part?**

You will get a £20 gift card as a token of appreciation to thank you for completing the interview. If the interview is face-to-face, you will be offered refreshments. Also, providing

feedback on a novel service allows healthcare professionals to shape and design services appropriately, to the benefit of future patients. Similarly, some people enjoy taking part in these types of studies where you can share your personal views and experiences. The findings will add to our knowledge about how to improve HIV and STI testing.

### **What are the potential disadvantages and risks of taking part in this study?**

There are no risks or health implications to you by taking part in this study. It is possible that talking about this might make you feel upset. You can stop at any time without having to give a reason. You can also talk to us, someone else who you trust like friends or family, or your GP, if you have any concerns.

### **What are your choices about how your information is used?**

You can stop being part of the study at any time, without giving a reason. If you decide during, or soon after your interview, that you would rather not take part, we can withdraw and destroy the interview recording but we are only able to do this prior to the interview being transcribed (typed up) and anonymised, approximately 2 weeks after the interview takes place. However, we will be unable to remove your questionnaire answers from the study as they include no identifiable information, so the research team are unable to delete specific records. We need to manage your records in specific ways for the research to be reliable. This means that we won't be able to let you see or change the data we hold about you. If you would no longer like to take part in the research, then please contact a member of the research team.

### **What if I would like to find out the results of the study?**

If you would like to receive a summary of the results, please let the researcher know. This summary will describe group findings and will not include any individual information.

For more information on how health researchers use information provided by patients please follow this link - <https://www.sussex.ac.uk/library/researchdatamanagement/policies>

### **Who is funding this research?**

This research is sponsored by The University of Sussex and funded by the core department of Global Health at Brighton and Sussex Medical School. The Martin Fisher Foundation in collaboration with Brighton and Hove council has provided funding for the installation and maintenance of the five vending machines in Brighton and Hove. Unity Sexual Health Services, University Hospitals Bristol and Weston NHS Foundation Trust (UHBW) has provided funding for the installation and maintenance of the four vending machines in Bristol, North Somerset.

### **Where can you find out more about how your information is used?**

If you have concerns about any aspects of the study, you should contact the research team using the contact information below. The contact details of the Data Protection Officer at the University of Sussex, and their data privacy policy, can be found <https://www.sussex.ac.uk/about/website/privacy-and-cookies/privacy>. The Universities of Sussex and Brighton and the University of Bristol have insurance for any liabilities resulting from this research. You can find out more about how we use your information at:

- [www.hra.nhs.uk/information-about-patients/](http://www.hra.nhs.uk/information-about-patients/)
- Our leaflet available at [www.hra.nhs.uk/patientdataandresearch](http://www.hra.nhs.uk/patientdataandresearch)

- By asking one of the research team
  - Dr Syra Dhillon [syra.dhillon@nhs.net](mailto:syra.dhillon@nhs.net)
  - Dr Jaime Vera [J.Vera@bsms.ac.uk](mailto:J.Vera@bsms.ac.uk)
  - Dr Jo Kesten [jo.kesten@bristol.ac.uk](mailto:jo.kesten@bristol.ac.uk)
- By ringing us on 01273 523087
- University of Sussex Research Governance Officer at [researchsponsorship@sussex.ac.uk](mailto:researchsponsorship@sussex.ac.uk)

Thank you for taking the time to read this information sheet.